

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**DEPARTMENT OF INFORMATION TECHNOLOGY**  
**9<sup>TH</sup> LEVEL, B- WING, DELHI SECRETARIAT, IP ESTA**

Consolidated List of Services covered under e SLA

SN	Service	No of Days for Service Delivery After Receipt of Application	Department/ Organization
1.	New Electricity Connections (Domestic)	Thirty five days	BSES Rajdhani Power Limited
2.	Load Decrease For Domestic Consumers Up To 10 KW Sanctioned Load	Thirty five days	BSES Rajdhani Power Limited
3.	Load Decrease Up To 10 KW For Domestic Consumers	Thirty five days	BSES Rajdhani Power Limited
4.	New Electricity Connections (Domestic)	Thirty five days	BSES Yamuna Power Limited
5.	Load Decrease For Domestic Consumers Up To 10 KW Sanctioned Load	Thirty five days	BSES Yamuna Power Limited
6.	Load Increase Up To 10 KW For Domestic Consumers	Thirty five days	BSES Yamuna Power Limited
7.	Free Hold Of Group Housing Flats	Forty five days	Delhi Development Authority DDA
8.	Free Hold Of DDA Flats	Forty five days	Delhi Development Authority DDA
9.	New Water Connections (Domestic)	Thirty five days	Delhi Jal Board
10.	Mutation Of Water Connection	Fifteen days	Delhi Jal Board
11.	Disconnection Of Water Connection	Fifteen days	Delhi Jal Board
12.	Work Plan For Financial Assistance	Thirty days	Delhi Park And Garden Society, Department Of Environment
13.	First (Fresh) Registration Of The Candidate Possessing Pharmacy Qualification From Pharmacy College/ Institute In Delhi	Seven days	Delhi Pharmacy Council
14.	Renewal Of Registration Certificates Of Already Registered Pharmacist	Seven days	Delhi Pharmacy Council
15.	Registration Of Eating House	Fifty five days	Delhi Police
16.	Grant Of Performance License In A Licensed Premises	One day	Delhi Police
17.	Title Verification & Authentication Of Declaration Regarding Newspaper/ Magazines/ Journals	Sixty days	Delhi Police